This guide will explain how to configure your eWON in order to establish a direct VPN connection between your PC and your eWON using eCatcher.
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Hardware and software requirements

Hardware requirements

In order to follow this guide you will need:

- 1 eWON with VPN capabilities (for example: eWON 2101)

Software requirements

**eWON configuration software:**

The eWON is configured through its embedded web server. So all you need is a standard Web Browser software like Internet Explorer or Firefox. Additionally we suggest you to download the eBuddy utility on our website: [http://support.ewon.biz](http://support.ewon.biz).

This utility allows to list all the eWONs on your network and to change the default IP address of an eWON to match your LAN IP address range. With eBuddy you can also easily backup/restore your configuration or upgrade the firmware of your eWON (if required).

**eCatcher:**

To establish the VPN connection you need to install eCatcher on your PC. This software will act as VPN Client for the VPN connection to the VPN server (eWON).

eCatcher can be downloaded for free from our website: [http://support.ewon.biz](http://support.ewon.biz).

**eWON Firmware Version**

To be able to follow this guide your eWON needs a firmware version 5.4s0 or higher. A simple way to realize the eWON firmware upgrade is to use eBuddy, the eWON software companion.
Introduction

With its embedded PSTN, ISDN or GSM/GPRS modem, the eWON is your access point to field applications and your service gateway to perform remote maintenance on distant equipments.

Here are the steps to reach your eWON through a VPN connection:

- Configure your eWON for Internet connection
- Configure your eWON for VPN connection
- Configure the eCatcher VPN connection

If you want to reach devices connected to your eWON:

- Set your eWON LAN IP address as default gateway on the devices behind the eWON
eWON configuration for Internet connection

To establish an Internet connection using the eWON modem, you can configure it manually or using the eWON Wizard which is efficient and easier. To open the eWON Wizard, click on Configuration in the toolbar and then on the icon. If you choose the Wizard option, please go directly to Chapter 4. Should you have any problem in configuring your eWON for the Internet connection using Wizard, refer to our document AUG-019-0-EN (http://support.ewon.biz)

In this guide, we will focus on the manual configuration only.

Modem Configuration

To configure the modem of your eWON, follow this path:

Configuration → System Setup → Communication → Interfaces → Modem

Modem PSTN

Let the Modem Init String unchanged.

You can adapt the string if the modem needs special settings to comply with your local telephone system.
3. eWON configuration for Internet connection

**Modem ISDN**

Here, you can insert your MSN which identifies your equipment on your ISDN network.

**Modem GSM/GPRS Edge**

Let the **Modem Init String** unchanged.

Enter the PIN code of your SIM card.

If you want to use GPRS, enable the **PDP context definition** and enter the **Access Point Name** (APN) for your GPRS connection. Bear in mind that the APN is provided by your phone supplier.
3. eWON configuration for Internet connection

NOTE If your SIM card has an empty PIN code, then enter 0000 in the «GSM PIN Code» field or leave it empty.

IMPORTANT The PIN code is only checked when the eWON starts up. So if you change the PIN code, you will have to reboot he eWON to take the changes into account.

The other fields (upper part) cannot be modified, they only give you status information:

- The **Modem Detected** field displays the textual description of the eWON internal modem detected.
- The **Signal Level** field shows the current signal level for your GSM/GPRS communication. The signal level must be between 20 and 31 (signal levels lower than 18 could work, but the communication could be slower or even interrupted). If you get 0 or 99, check your local environment and your antenna isolation/power.
- The **Network** field indicates if you are able to connect to the GSM/GPRS network. You should read «Home network» (when you are in your country) and «Roaming» (when you are abroad) to communicate safely.
- The **Operator** field displays the current GSM provider that you are using.
3. eWON configuration for Internet connection

Setup outgoing connection to the ISP provider

Configuration → System Setup → Communication → Network connections → Modem → Outgoing → Global

Enable the **PPP outgoing Connection**.

Change if needed the **Maximum connection Time** settings:

By setting the *Idle time before hanging up* up to 600 seconds, eWON will drop the Internet connection after 10 minutes of inactivity.

For the **Error recovery** choose **Use only server 1** if you do not specify a second ISP provider.

The **Call budget management** allows you to manage the costs of the outgoing connection. The default settings allow you to use 24 hours of outgoing connection during one week (168 hours). Set to 0 to disable the call budget management.
3. eWON configuration for Internet connection

**Modem PSTN or ISDN**

Enter here the phone number, *User name* and *Password* of your ISP (Internet Service Provider) provider.

**Modem GSM/GPRS or Edge**

Select the connection type you want to use:

If you want to connect using GPRS or Edge then choose «GPRS» in the *Connection type* and leave the *User name* and *Password* fields empty.

If you want to connect to an ISP provider using the GSM data connection, then choose the *Remote access connection* and enter the Server phone number, user name and password of your ISP provider.
Configure the Internet Connection

Set the **Network connection** to **Modem Connection**.
Check only the **Maintain connection** box if you want that your eWON stays always connected to the Internet. This is especially useful for GPRS or Edge connections.
Enable the **Publish IP address** to ask eWON to publish its public Internet address for every new Internet connection. To see how to apply the Publish address option, please refer to Chapter 5.

**NOTE**
The **Maintain connection** feature will only reactivate the Internet connection once the Internet connection is closed. The duration of the Internet connection must still be configured using the **Maximum connection Time** fields of the PPP outgoing connection (see page 8).
eWON configuration for VPN connection

Specify the VPN incoming connection

Configuration → System Setup → Communication → Network connections → VPN → Global

Here you can change the Port number on which eWON will «listen for» incoming VPN traffic.

**NOTE**

Port in: 0 = default behavior

If VPN is initiated by an external source (eCatcher), then eWON listens on port 1194 (hard coded).

Configuration → System Setup → Communication → Network connections → VPN → Incoming

Check **Listen for incoming VPN connection**.

Enter a **Passphrase** and remember this **Passphrase** for the eCatcher configuration. Let the **VPN IP addresses config** on **Automatic**.
4. eWON configuration for VPN connection

**Configuration → System Setup → Communication → Networking Config → VPN Connection**

Check the *Listen for incoming VPN from client.*

**Specify the VPN routing**

**Configuration → System Setup → Communication → Networking Config → Routing**

Check the *Route all Gateway Traffic through VPN* to route all the gateway traffic through the VPN tunnel.

Do not enable the NAT and TF.

---

**NOTE** The NAT and Transparent Forwarding are not needed because the packets will use the VPN tunnel. Only for special networking configurations the NAT and TF have to be activated.
Specify the security level

Choose the **WAN Protection level** you want to apply.

For testing purposes, it is better to start first with the **Allow all traffic** option.

Once your VPN connection has been tested, you can then choose the **Discard all traffic excepted VPN** to restrict the Internet access on your eWON. Your eWON will then be accessible only through VPN.
Publish the eWON IP address

When you connect to your eWON using GPRS or ISP, the online address is probably not fixed. So to be able to reach your eWON, you need to know its online IP address.

Thanks to the eWON Publish IP address feature, you can enable the Publish by email or Publish by dynamic DNS. Bear in mind that the IP publishing will not work if your did not enable this option in the Networking Config (see page 10).

Configure the Publish IP Address

Enable the Publish by Email box and enter the email address where the public IP address has to be sent to.

If you want to use dynamic DNS (No-IP, DynDns, EasyDns,... ), you can enable the Publish by dynamic DNS and specify the settings of your No-IP account in the following page:

Your eWON be thus accessible at address http://MyeWON.no-ip.org.
**Configure the SMTP Server**

If you prefer the address to be published by email, you will have to configure the *(SMTP Server)*.

**Configuration → System Setup → General → Net services → SMTP(mails)**

Enter the *SMTP Server Address* and *Port information*.

Specify the email address that will be used to send the email. Generally this email address must be compatible with your SMTP Server and ISP account.
Launch eCatcher. If you use eCatcher version 2.0 or higher then choose the eCatcher Tab.

Click on «Add an eWON» under the «eWONs -VPN» section.

Enter a name for your VPN connection (ex.: eWON firm XY)
In the «Hostname/IP» field, insert the public Internet address of your eWON. You can let this field empty to specify the address for every new connection (best option if you receive the IP-address by email through the Publish IP address feature of the eWON)
6. eCatcher configuration

If you have configured your eWON to publish address by DNS, the «Hostname/IP» should be this Dynamic DNS name.

In the «Passphrase» field enter the Passphrase you have previously configured in your eWON.

In the «eWON LAN» section enter the IP address range of the devices connected to the LAN side of the eWON. This information will be used to automatically add the route on your PC to route the packets through the VPN tunnel.

**NOTE**  Make sure you insert the IP address range and **NOT** the IP address.

So, if the eWON IP address is 192.168.2.13, mask 255.255.255.0, enter 192.168.2.0 mask 255.255.255.0.

In the «Action», tab choose the action to perform once the VPN connection is established. By default the eWON internal Web pages will be displayed.
6. eCatcher configuration

In the «Advanced» tab, you can specify the UDP port to use for the VPN connection. By default 1194 is used because eWON uses port 1194 in default config (see page 11).
How to «Wake up» the eWON

When you do not use a GPRS or Edge connection you probably do not want that your eWON remains permanently connected to the Internet (simply for cost reasons)

So, how can I «Wake up» my eWON from remote to ask it to connect to the Internet?

**Callback feature**

eWON has a callback feature.

You can for example call your eWON, let ring 7 times and hang up. The eWON will then trigger the outgoing connection to the Internet.

**Configuration → System Setup → Communication → Networking Config → Callback**

Check the **Callback enabled** check box.

You can let the other settings unchanged.

Configured like explained before, the eWON will trigger the callback if the modem rings between 5 and 15 times. After 15 rings the eWON will pick up the line to allow incoming dialup-connection (if enabled).

The Internet connection will be established using the primary dialup server (**Server 1**).
7. How to «Wake up» the eWON

With SMS

If your eWON is equipped with a GPRS or Edge modem and if your GSM SIM card subscription allows SMS receiving, then you can «Wake up» the eWON using SMS.

The script shown hereunder will send an email after the SMS reception. The scheduled email will then activate the outgoing connection to the Internet as configured in the Outgoing Connection settings of the eWON.

```
InitSection:
ONSMS "Goto HSms"
HSms:
a% = Getsys Prg,"SmsRead"
If (a%<>0) Then
  f$ = Getsys Prg,"smsfrom"
a$ = Getsys Prg,"smsmsg"
  If a$ = "Connect" Then
    Sendmail "MyMail@abc.be","","eWON Wake up by SMS","The eWON online IP address is: [\$dtSV$seOnlineIpAddr]"
    LOGEVENT "eWON Wake up by SMS from GSM number: " + f$, 120
  ENDIF
Goto HSms
Endif
End
```

The contents of the SMS has to be «Connect» to launch the «Wake up» process. The «LogEvent» function is used to track the action done by SMS.

To add the following code in the eWON, select Init Section and click on the Edit button, insert your script and click on the Update button.

VPN – Direct Connection using Modem (How To)
To make your script start at the eWON boot, click on Script Control:
Check the Script starts at eWON Boot box and click on Update Autorun mode.

To start the Script click on the RUN button.
Establish the VPN connection

If you have configured your eWON to publish the IP address by email, you will receive an email specifying the Online TCP/IP address of the eWON after the «Wakening up» of the eWON and once the eWON is connected to the Internet.

Launch eCatcher and click on the «eWON-VPN» link you have created earlier.

Enter the eWON dynamic DNS name and click on OK. (If you have configured your Publish IP address by dynamic DNS, just click on the VPN link.)

Now eCatcher tries to establish the VPN connection to the eWON.
Establish the VPN connection

Once the connection is established, you will see the following information in the eCatcher window:

As you can see, eCatcher is connected to the «eWON firm XY» on IP address 10.254.0.2. This address is the default VPN address of the eWON (refer to page 11).

If you have introduced the eWON LAN IP address when configuring eCatcher, you will now be able to access your eWON on its local IP address and also the devices behind the eWON using the VPN tunneling.

Configured that way, eCatcher will then launch your Web browser to open the eWON Web Interface on IP address 10.254.0.2 (= eWON VPN IP address)

**IMPORTANT**

To be able to reach the Ethernet devices connected to the eWON using the VPN tunnel you will have to specify on every Ethernet device the **eWON as default Gateway**, (or create the adequate routing).
Troubleshooting

PC cannot connect to the eWON

- Check the Passphrase that you chose when configuring eCatcher.
- Make sure that the eWON Internet connection does actually allow incoming connections on port UDP 1194. Ask your Internet provider to open this port or adapt the port used for the VPN connection to another opened port.

If a VPN connection has been established, but the devices cannot be reached

- Check the eCatcher settings. Make sure that you have introduced the eWON IP address range and not the whole IP address.
- You can also have a look at the route that has been created by eCatcher on your PC. Open a DOS command window (Run: cmd) and type «route print». You will have to find a route for the eWON LAN as you specified in eCatcher. As you can see the address for the LAN 10.0.120.0 will be routed through the VPN connection (10.254.0.2 = eWON VPN address).
Publish IP address does not work

- If you did not receive an email or if the dyn DNS does not work, have a look to the **Event Log** of the eWON. If the message is «DNS-Unable to resolve host name», try to put a DNS manually in the eWON. Normally, the DNS should be allocated to the eWON by the Internet connection (ISP, APN, ...). To obtain the DNS to use, contact your Internet provider.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event ID</th>
<th>Description</th>
<th>Originator</th>
</tr>
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<tbody>
<tr>
<td>26/11/2008 12:19:03</td>
<td>21932</td>
<td>esync Internet communication failed</td>
<td>esyncf</td>
</tr>
<tr>
<td>26/11/2008 12:19:03</td>
<td>25000</td>
<td>_esynp-Connect to No-Ip server failed</td>
<td>esyncf</td>
</tr>
<tr>
<td>26/11/2008 12:19:03</td>
<td>24916</td>
<td>_esynp-Unable to resolve host name (dynupdate.no-ip.com)</td>
<td>esyncf</td>
</tr>
</tbody>
</table>

Configuration → System Setup → Communication → Network connections → Ethernet → Eth1 - LAN

Here you can specify the DNS IP address if needed.
### Revisions

<table>
<thead>
<tr>
<th>Revision Level</th>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>2008-05-05</td>
<td>First release.</td>
</tr>
<tr>
<td>1.1</td>
<td>2008-12-20</td>
<td>Lay-out and contain update.</td>
</tr>
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</table>

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